

We provide a free, impartial and confidential service to parents and carers of children who have special educational needs and or a disability. (SEND)

The SENDIAS Service aims to encourage partnership between parents, carers and young people with their school, local authority, social care, health and other agencies. Our intention is to provide information to enable you to make your own informed choices.

SENDIASS also provides direct support to children and young people up to 25 years of age. We can work directly with the child or young person, or work with them and their parent or carer.

## What support do we offer?

We offer accurate, up to date and impartial resources and information about the law on special educational needs and disability.

This covers:

- Education, Health and Social Care
- National and Local Policy
- The Local Offer
- Yours and your child's rights and choices
- Opportunities to participate in decisions regarding your, or your child's education
- Where you can find help and advice
- How you can access support

We may provide information in many ways, including publications, at training events or conferences.

Sometimes, information alone is not enough. You may want help to understand and gather information, make sense of it and apply it to your own situation. We call this 'advice' and we offer this service by email, on the telephone, face to face and through work with support groups or at workshops.

We can also offer more intensive support if needed. This can include helping with letters, attending meetings with you, or supporting you in discussions with the local authority, school, college or other settings.

When we are not able to help, we will do our best to explain why, or put you in touch with other groups or organisations that can help. We call this 'signposting'.

## Please click on the links below to access additional SEND resources:-

[SENDIASS - SEND Letter Templates](#)

[SENDIASS - Case Studies](#)

[SENDIASS - Factsheets](#)

[SENDIASS - Videos & Animations](#)

[SENDIASS - Training Events & Workshops](#)

Advice and information regarding EHC processes can be found on the **IPSEA** website <https://www.ipsea.org.uk/pages/category/education-health-and-care-plans>

Information and support can be accessed through the **CONTACT** National Freephone Helpline on 0808 808 3555 or website <https://www.contact.org.uk/advice-and-support/>

Information regarding Southend's EHC processes can be found through the **Local Offer** <http://www.southendinfopoint.org>

## Who to contact

<b>Position</b>	SENDIASS
<b>Telephone</b>	01702 215499 or 01702 534793. We endeavor to return calls within 48 hours. Alternatively you may wish to call CONTACT the National SEND Freephone Helpline on 0808 808 3555.
<b>Email</b>	<a href="mailto:iass@southend.gov.uk">iass@southend.gov.uk</a>
<b>Website</b>	<a href="http://www.southend.gov.uk/info/200171/children_and_families/275/childcare/3">http://www.southend.gov.uk/info/200171/children_and_families/275/childcare/3</a> <a href="#">↗</a>

## Where to go

**Venue address** Civic Centre, Victoria Avenue, Southend-On-Sea, Essex,

**Postcode** SS2 6EN

## When is it on?

**Date & Time Information** Calls during office hours. Meetings by appointment only.

## Other details

**Cost(s)** Free advice and support

**Age Range** 0-25 years

**Related Links**

- [SENDIASS - SEND Letter Templates](#)
- [SENDIASS - Case Studies](#)
- [SENDIASS - Factsheets](#)
- [SENDIASS - Videos & Animations](#)
- [The difference between Special Educational Needs & Disability](#)
- [What to do if you think your child has Special Educational Needs \(SEN\)](#)
- [Family Voice - Southend on Sea](#)
- [IASS Minimum Standards \(Easy Read\)](#)
- [SENDIASS - Training Events & Workshops](#)

**Age Range** From 0 years To 25 years

## Local Offer

**Local Offer Description**

The Southend **Special Educational Needs & Disability Information, Advice & Support Service (SENDIASS)** is a statutory service which is 'arms-length' from the local authority.

We provide a free, impartial and confidential service to parents and carers of children who have special educational needs and or a disability. (SEND)

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When we are not able to help, we will do our best to explain why, or put you in touch with other groups or organisations that can help. We call this 'signposting'.

We can also provide a range of useful resources for you to use and refer to.



Advice and information regarding EHC processes can be found on the **IPSEA** website

<https://www.ipsea.org.uk/pages/category/education-health-and-care-plans>

Information and support can be accessed through the **CONTACT** National Freephone Helpline on 0808 808 3555 and website <https://www.contact.org.uk/advice-and-support/>

**Contact Telephone** 01702 534793

**Contact Email** [iass@southend.gov.uk](mailto:iass@southend.gov.uk)

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**Last Updated:** 16/09/2015